



# Sage PFW ERP

## Customization Workbench

While all Sage PFW ERP applications have been designed to be easily customizable, you may desire more extensive product modifications to meet your unique business requirements. Sage PFW Customization Workbench provides all the tools you need to tailor the system to your company's specifications. Customize menus, lookup screens, and text, along with adding parameter screens that allow Crystal Reports® documents to be accessed directly from Sage PFW. There's even a feature that helps developers integrate their add-on applications.

Additional customizations capabilities allow you to take advantage of ActiveX Controls to access Sage PFW data from other applications. For instance, you may want to add a button that links the Sage PFW customer file to an invoice form designed in Microsoft® Excel®. You can even require logging onto Sage PFW prior to viewing the customer records. Customization Workbench empowers you to design your system for maximum efficiency and productivity. As you expand your system's functionality with the virtually unlimited options of Customization Workbench, you can gain valuable insights from your data, which helps you guide your company toward greater success.

### STREAMLINED EFFICIENCY

Maximize efficiency and productivity with customization tools that empower you to tailor your system components to meet your company's business processes and changing needs.

### SMART DATA APPLICATIONS

Build intelligence into your lookup screens and use powerful wizards to build smart filtering into custom reports and listings—turning your data into business intelligence. Optimal organization is smart and easy with custom tabs and flexible menu organization.

### MULTIPLE LANGUAGE CAPABILITIES

Exceptional translation and industry term capabilities simplify the complexities of multilingual and unique industry operations.

### SEAMLESS INTEGRATION

Create a total business solution with Customization Workbench. Install upgrades while maintaining your customizations and easily integrating add-on applications.

### CUSTOMIZEABLE REPORTS

Accurate analysis of your operations enables you to make stronger business decisions. Combine the power of Crystal Reports and Customization Workbench to transform your data into the insights that you require to manage your business more effectively.

Done	Description	English (United States)	English (United States)
	Column Title	Key	Key
	Column Title	Vendor Name	Vendor Name
	Column Title	Address Line 1	Address Line 1
	Column Title	Address Line 2	Address Line 2
	Column Title	Address Line 3	Address Line 3
	Column Title	City	City
✓	Column Title	ST	Province
✓	Column Title	Zip Code	Postal Code
	Column Title	Country	Country
	Window Title	AR After the Fact Invoice by Inv Number	AR After the Fact Invoice by Inv Number
	Column Title	Inv	Inv
	Column Title	Apply	Apply
	Column Title	Cust	Cust
	Column Title	Cust Name	Cust Name
	Column Title	Inv Date	Inv Date
✓	Column Title	Check	Cheque
✓	Column Title	Check Amt	Cheque Amt
	Window Title	Find After the Fact Invoice	Find After the Fact Invoice

SIQBHAN      English (United States)      Food Demo Data



# Features

### Streamlined Efficiency

Your system is only as valuable as it is effective within your business environment. Extensive customization tools ensure you have the flexibility you need for maximum efficiency and productivity. With the Menu Item Properties Utility you can add, modify, or delete menu items, as well as add custom programs, Crystal Reports, or even attach programs you use from other systems to Sage PFW. You have the freedom to create and edit lookup windows, add new tabs and menu options, and add indexes to existing files. These are just a few of the possibilities that can set productivity soaring throughout your organization.

### Smart Data Applications

Turn data into business insights with smart applications such as the Lookup Properties Utility and the Dictionary Editor. You can modify default indexes to sort data by a different index. For example, easily modify the Customer Lookup to allow you to find customer records using a phone number. Additionally, you can join data together so all data displays within each link file, modify fields and tables in the Sage PFW Data Dictionary, and import and export to Pervasive DDF files. Capitalize on these powerful tools to create data options that match the way you run your business and maximize the performance of your system.

### Multiple Language Capabilities

Transcend many of the operational challenges of transacting business in a multilingual environment with Customization Workbench. Language Editor and Translation tools enable you to add, modify, or delete master language components, strings, and captions so you can run Sage PFW in multiple languages. You can translate languages and create a phrase dictionary to facilitate and automate translations, as well as modify text options to recognize industry-specific terms. These powerful features give you the competitive edge to succeed in the global marketplace.

### Seamless Integration

Quick and easy integration of custom or third-party applications has made Customization Workbench popular among programmers and managers alike. With ActiveX Components, you can create custom programs that access standard Sage PFW functions such as Login, Lookup Server (Zooms), and the Viewer. Customizations and add-ons created using Customization Workbench are stored separately from the original system, which allows you to easily preserve changes when upgrading to newer versions. Customization Workbench incorporates collaboration between your software solutions and enables you to manage your business more effectively.

### Customizable Reports

Quickly and easily tailor standard reports or create new reports to satisfy your unique business requirements. Sage PFW ships with a single user license of Crystal Reports Designer—a robust reporting toolkit that helps you design flexible, feature-rich reports. Its proven query technology gives you easy access to your Sage PFW database. Create professional-looking dynamic reports that meet the unique needs of your organization. Crystal Reports combined with Customization Workbench make accessing custom reports directly from Sage PFW a snap. Leverage custom reporting to easily create intuitive user interface screens that enable you to search and sort data in your custom reports. These custom interface screens allow you to incorporate filters, checkbox options, multiple sort orders, and other versatile features. You control the appearance, contents, and functionality of the new screens. Furthermore, your custom-designed screens have the same look and feel as standard Sage PFW menu items—enabling smooth integration and reducing training requirements. You can even take advantage of Sage PFW security features to assign user access to your custom menu items.

**“System integration has eliminated [hand-entering information from one system to another] and cut our total order processing time by about half. What we have now is a 100 percent improvement.”**

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